

## **Achieve On-Site Success with the IREM Successful Site Management Course in Raleigh, NC**

Immerse yourself in **Successful Site Management (RES201)**, an intense 5 and ½ -day course covering residential site management from A to Z, including enhanced content to address the unique needs of affordable housing and student housing professionals!

- Addresses the whole range of operational, financial, and legal issues in management of your entire property—from the parking lot to the leasing office to the rooftops.
- Features hands-on applications that you can immediately put to use on-the-job.
- Developed by experts in the industry, Successful Site Management gives you the skills needed to increase retention and NOI.

The most expedient route to attaining the ARM<sup>®</sup> certification. Satisfactory completion of RES201 fulfills the education requirement and the examination requirement for the ARM<sup>®</sup> certification (ARM exam offered on final day of course).

For complete course descriptions and course learning objectives, <http://www.irem.org/RES201>

### **SUCCESSFUL SITE MANAGEMENT (RES201)**

**April 8-10 and April 15-17, 2010**

**Hilton Garden Inn Raleigh—Triangle Town Center**

**6412 Capital Blvd, Raleigh, NC 27616**

**Sponsored by: IREM Greater Raleigh-Durham Chapter No. 105**

**Instructor: Glenn French, CPM<sup>®</sup> Emeritus**

Register online today at <http://www.irem.org/eventschedule.cfm> or call IREM Headquarters at 800-837-0706

Course tuition fee:

Premier Rate (includes CPM <sup>®</sup> , Candidates, ARM <sup>®</sup> , ACoM <sup>®</sup> , and AMO <sup>®</sup> firms)	\$560.00
Classic Rate (includes Associate, Student, Academic members)	\$645.00
Nonmember Rate	\$725.00

Not an IREM member yet? For discounts on IREM courses and numerous other member benefits, **join IREM** <http://www.IREM.org/joinIREM>

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#### **Classroom Course Cancellation Policy:**

To cancel your registration in a classroom course, please notify the IREM course sponsor/registrar, [insert name and contact information here], by phone, mail, fax or e-mail.

If you cancel 10 or more business days prior to the start of the course, you will receive a full refund or your registration fee.

If you cancel less than 10 business days but a minimum of three business days prior to the start of the course, you may either receive a full refund (less a \$75 administrative fee) of your registration fee, or you may transfer to another course offered by another sponsor or via an alternative delivery method. The \$75 administrative fee is applied to each individual course cancelled. Transfer to another course or delivery method is only valid for us to 12 months from the date of cancellation.

If you cancel within three business days of the course start or you are a no-show, your registration fee cannot be refunded, nor can you transfer your registration to another course.

Only students who register for, attend, and completed an IREM course are eligible to receive the corresponding course materials.

IREM may from time to time find it necessary to cancel a course. In such cases, your registration fee will be fully refunded. However, IREM assumes no liability for any expenses incurred other than the registration fee.